



SOLID WASTE MANAGEMENT DIVISION
PHONE - 386-671-8670 FAX 386-671-5915

RULES AND GENERAL INFORMATION

1. RESIDENTIAL GARBAGE AND HOUSEHOLD TRASH:

(INCLUDES FURNITURE, APPLIANCES, and BULKY ITEMS)

- Garbage and household trash will be collected two times each week on Monday & Thursday or Tuesday & Friday .
- Toters are designed to hold no more than 80 lbs.
- Any excess may be placed in cans, bags, boxes, etc.
- Larger items, which cannot be placed in toters, boxes or bags, may be stacked neatly beside the toter.
- Garbage and household trash put out late on the scheduled day or on a non-scheduled day may result in a special pick up with extra collection costs added to the utility bill.
- Garbage and household trash must be placed curbside, next to *your* driveway.
- Garbage, junk, and garden and yard trash should never block the sidewalk or be placed on or near storm drains.

2. YARD TRASH:

- Collection is citywide on Wednesday.
- Yard trash must be placed curbside, adjacent to ***your property***.
- Grass, leaves and small trimmings must be set out in bags, boxes, or reusable containers.
- Limbs and palm fronds may be stacked in neat piles for collection.
- Limbs must not be longer than 5 feet in length or over 6 inches in diameter.
- Because yard trash is taken to the County's **mulching facility**, it cannot be mixed with junk, litter or garbage. Keep yard trash in a separate pile to avoid extra charges.

3. EXEMPT TRASH ... COMMERCIAL AND RESIDENTIAL

The City's refuse contractor is required to collect all *properly* set out trash and refuse. They are not responsible for the collection of "Exempt Trash" defined as any of the following:

- Tree removal debris
 - Limbs over 5 ft. in length
 - Logs or stumps over 6" in diameter
 - Any trash left by tree trimming contractors
 - Unauthorized dumping of trash not generated from the property.
 - Yard trash mixed with junk or garbage. (Yard trash is taken to a mulch site and must be kept in a separate pile for collection).
 - Trash and debris from land clearing operations prior to any development.
 - Dirt, sand, concrete, rocks or construction debris.
 - Strewn or scattered refuse such as leaves, pine needles, grass or litter not in containers or bags.
- "Exempt Trash" can be collected after the customer makes credit card, check, or cash payment arrangements ***directly with Waste Pro***, the City's waste hauler, at ***788-8890***.
 - If the exempt trash is not removed in a timely fashion the City will authorize and schedule the trash to be collected. Actual collection costs plus the City's \$5.00 billing costs will be added to the utility bill.

NOTE: Customers may be able to correct some or all of the problems checked above to *avoid or reduce* the special service charges quoted above. **Cutting** long limbs to a proper length, **bagging** leaves / litter, or **separating** a mixed pile are good examples of problems that could easily be corrected.

After you have corrected the problems checked, please call the CITY OFFICIAL who signed the back of this form to request a re-inspection.

4. RECYCLING:

- Our recycling program includes all newspaper, cardboard, magazines, junk mail, phone books, office paper, metal cans (tin, steel and aluminum), plastic containers # 1 thru 7, (except containers that held chemicals or oil), and glass jars / bottles.
- Any item left in your bin after collection is considered non-recyclable and should be placed with your regular garbage.
- Please call 671-8670 for the location of **used motor oil drop off sites**.

5. HAZARDOUS WASTE:

- Haz-waste- lead batteries, gasoline, oil, paint, thinners, solvents, pool chemicals, etc.- must not be disposed of in your garbage. For the proper disposal of hazardous waste, the Volusia County collection facility is open at the Tomoka Farms Road Landfill.
- A paint exchange facility is also located at the Tomoka Farms Road Landfill. Residents may bring unused paint to the landfill and can even exchange it for another color. For more info, please contact the Tomoka Landfill at 947-2952 and ask for *Haz- Waste Dept*.

6. MISCELLANEOUS:

- Your garbage toter or recycle bin is to be kept at the side or rear of your residence or business except on collection days.
- Customers who receive early morning collection may place their trash and recyclables by the curbside the night before.
- **All toters, cans and bins must be removed from the curb after emptying on the day of collection.**
- Toters, bins or cans left *curbside or in a yard abutting the street* on unscheduled days may result in City workers placing your toter or bin to the side or rear of the house/business at a cost of \$5.00 each per occurrence. This cost will be added to your utility bill per City Ord. Section 78-44 a,b,c.
- Residential owner "do-it-yourself" remodeling debris, for which the owner has obtained the proper permits issued by the Permit & Licensing Department at City Hall, will be collected at no additional charge two (2) times a week provided the debris is properly set out for collection.
- Debris from non-permitted work or from contractors will be handled as Exempt Trash and collection costs will be billed to the utility bill.

7. COMMERCIAL ACCOUNTS

- Commercial dumpster accounts are required to keep limbs and yard trash in neat piles, bags, cans or boxes. Yard trash is not to be placed in dumpsters or to be mixed with junk or garbage. Yard trash is to be kept in an accessible area for collection by a "yard trash only" truck. There will be no additional charges for yard trash provided it is prepared for collection as described in # 2, page 1.
- The *occasional* large item, such as a mattress, couch or an appliance, will be collected at no additional charge. Since these large items tend to jam our dumpster collection trucks, we request large items be kept in an accessible area for collection by our junk collection truck. Please call **Waste Pro**, the refuse contractor at **788-8890** for the days of collection of bulky items in your area.
- Dumpster customers who have excess cardboard, bags of garbage, TV's, small chairs and junk left on the ground instead of being placed in the dumpster will receive a special pick up and all costs added to the customers utility bill. To keep from being charged the higher rates for this special pick up, customers are asked to request extra dumps when they have excess volume. Please call **Waste Pro**, the refuse contractor, at **788-8890** early in the day to schedule the extra dumps.
- Commercial "hand pick up" accounts are required to use the city issued toter for all refuse generated by the business. If all of your refuse does not fit in the toter, please call **Waste Pro**, at **788-8890** to arrange for more collection days, more toters, dumpsters or information on recycling programs.
- Note: Collection of business refuse not in the city issued toter is charged at a much higher rate. The Only exception to this rule is the collection of yard trash, which is to be handled each Wednesday as described in #2, page 1.

If you have any other questions, please feel free to call:

SOLID WASTE MANAGEMENT DIVISION-

Phone # 386-671-8670.

Tim Fauvelle 671-8675

SOLID WASTE SUPERVISOR